

Top PC Techs Wanted. \$50.00 per hour per appointment. No Sales Required.

Computer Pros Today, a Licensed and fully-Insured local computer and network technology services provider, is presently seeking ONSITE PART-TIME computer service technicians who can quickly and accurately resolve IT problems.

We are an appointment-based, on-site, services provider. Our services are done at the customer's location without exception. We are upfront and transparent with our customers. We treat them well and take ownership of their problems.

Services we offer:

Hands-on Installation and Maintenance of all IT hardware including Desktops, Laptops, Servers, Firewalls, Wireless and more. We also provide services such as: Malware Removal, Active Directory setup and maintenance, Data Backup, Data Recovery, Data Transfer, Data Security, Lost password recovery, Microsoft Office help, Firmware updates and more.

Where we work:

- The work location is always at the customer's home or business.
- Local Areas: Spotsylvania county, Stafford county, Fredericksburg and occasionally King George county. There may be other nearby surrounding locations like Locust Grove, for example.

What we offer:

This job is great for earning extra cash on the side, but this is not a typical part-time job.

Appointments and Pay:

- Our techs set their own schedule of their available time to take appointments.
- Our techs are dispatched to our customer's locations, driving their own vehicles.
- Appointments cannot be guaranteed. Some weeks are busier than others.
- We pay \$50.00 per hour during the appointments.
- There are no sales, commissions or bonuses.

Who we are looking for:

Candidates should be able to handle COMPLEX and DIFFICULT technical service issues as well as provide general support. We expect all services to be done correctly the first time.

Prerequisites:

- Able to lift and maneuver a computer 25 lb computer unassisted.
- Able to set-up and climb an 8' ladder and place equipment on a 10' shelf.
- Able to crawl under a 32" desk and reach out to plug-in a power cable.

Qualifications:

- Possess a completed A+ certification.
- 2 years+ hands-on experience with Advanced PC troubleshooting and network support skills.
- Know, respect and understand industry-standards
- Experience/exposure to Customer Service
- Thorough knowledge of Windows 10
- Hands-on Experience with UEFI, RAID, DNS, File Server and Directory Services
- Hands-on Experience removing malware
- Experience working with various software utilities
- Hands-on experience replacing laptop screens and keyboards.
- Hands-on Wireless Network troubleshooting experience
- Quickly identify and quickly remediate problems.
- Consistently show professional appearance and demeanor.
- Consistently arrive on time.

Requirements:

- Pass a pre-employment criminal background check and drug-screening that the company pays for.
- Reliable automobile.
- Valid driver's license and current Automobile insurance.
- Reliable Smart Phone with car power adapter and web access.
- PC service tools

Everyone is welcome to apply. This job strictly prohibits the use of tobacco.

Important Instructions:

Use our contact form.

If you have any questions prior to submitting a resume, please let us know.

*We do not respond to automated emails or emails from non-qualified candidates.

Thank you for your interest.